



Jewish Family Service Annual Impact Report 2023



We come to work every day with the intention of changing lives.

Our days are filled with people turning to us for help. Whether we are answering phone calls, responding to emails or greeting the person walking through our door, we are here for the express purpose of serving our community.

The numbers below show the large impact we've had in the last year. But don't think of them simply as numbers. Because they are not. They are people. They are people who have come to us in a time of need. Each with a unique story and challenges to overcome.

**We hope you'll look at the numbers.
But more importantly, we hope you'll remember the people behind them.**

We served over 15,000 community members last year.



7,257 calls were answered by Resource Center staff, including Chloe's.

Chloe spoke to Boris in the Resource Center after unexpectedly losing her job. He connected her with a social worker, and they worked together on a plan to get her back on her feet.

618 Holocaust survivors received a range of services, including Mr. Stark.

Mr. Stark didn't want to move from his home, but his kids were concerned for his safety. Beth, a Geriatric Care Manager, came to assess and provide supportive services so he didn't have to.

204 individuals, like Mrs. Goldstein, received Assistive Technology.

Mrs. Goldstein had a history of falling. Fortunately, someone had always been there, but she knew that wouldn't always be the case. Her personal emergency response button gave her peace of mind.

26,254 rides were provided to individuals like Peter.

Peter requires dialysis three times a week and is too weak to drive. JFS driver Nathan made sure he got to these appointments 156 times.



454,448 hours of home care services benefited older adults like the Blausteins.

For five hours each week, Mr. and Mrs. Blaustein had a home care worker who made their lives easier by making meals, tidying up and doing their laundry.

43,529 kosher meals were delivered to community members like Mrs. Schwartz.

Mrs. Schwartz didn't have the stamina to stand and cook her meals. But she still enjoyed homemade meals five days a week from Kosher Meals on Wheels.

Mr. Thomas and 1,365 other older adults received critical services.

With his children living out of state, Mr. Thomas felt a little lonely. That changed when he met his friendly visitor, Sarah, who visited him weekly and always brought a crossword puzzle for them to work on.

457 individuals, including Darren, received counseling.

Darren was struggling at school and fighting with his parents. Clinical therapist Shari-Beth addressed his depression and gave him tools for better communication.



The Roths and 380 additional households received basic needs assistance.

Michelle and Steven Roth's youngest child unexpectedly ended up in the hospital. His medical bills were taking a toll on their already tight budget. Social worker Samantha helped them create a plan for financial stability.

\$870,998 in emergency financial assistance impacted 19,208 people, including Sandra.

Sandra, a single mom of three, was behind on her bills and her lights were about to be shut off. Hannah, one of our social workers, helped to make sure her family wasn't sitting in the dark.



Volunteers, including Bob, gave 10,900 hours of their time to help others.

Newly retired, Bob wanted something meaningful to do with his time. He was connected with Ira and helped him learn how to use his iPad so Ira could stay in touch with his family.

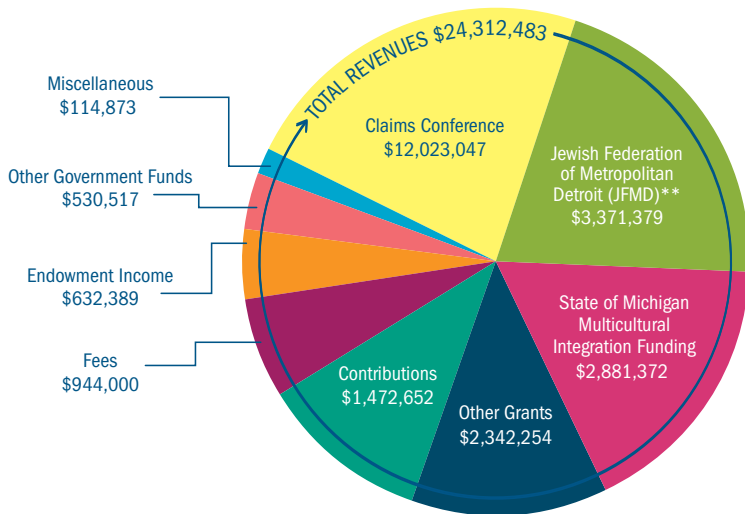
Debbie was 1 of over 1,000 individuals who attended group sessions, trainings and workshops.

Debbie wanted to make sure she had the tools to help if someone had suicidal thoughts. She attended our safeTALK training to become another community helper.

Data from calendar year 2022

Mission: Inspired by Jewish Values, we improve lives through service.

Financials*



EXPENSES

Home Care	\$13,307,879
Geriatric Care Management	\$2,279,463
Transportation	\$1,744,022
Counseling	\$2,328,269
Financial Assistance	\$1,562,296
Family Support Services	\$1,172,321
Development	\$807,682
Resource Center	\$502,959
Volunteers	\$281,789
Jewish Day Schools	\$856,503
ElderCare Solutions of Michigan	\$386,309
Community Initiatives	\$498,195
Health and Wellness / Mind University	\$209,171
Total	\$25,936,858

*For the Fiscal Year Ending May 31, 2023

**JFMD includes an annual allocation from JFMD, various grants and awards from JFMD-affiliated organizations and contributed rent

Thank you to our incredible community partners and funders for helping us continue to serve as the heart of a stronger community.



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